

TEKTUBE CUSTOMER SURVEY

<u>RATING</u>	<u>EXCELLENT</u>	<u>GOOD</u>	<u>SATISFACTORY</u>	<u>POOR</u>
1) Quality:	_____	_____	_____	_____
2) Pricing:	_____	_____	_____	_____
3) Delivery:	_____	_____	_____	_____
4) Customer service:	_____	_____	_____	_____
5) Sales correspondence:	_____	_____	_____	_____
a) Visits	_____	_____	_____	_____
b) Phone	_____	_____	_____	_____

<u>CUSTOMER SERVICE PROGRAMS</u>	<u>TAKING ADVANTAGE OF</u>	<u>NOT TAKING ADVANTAGE OF</u>	<u>WOULD LIKE MORE INFORMATION</u>
1) Neugen hose 1/2" to 3"	_____	_____	_____
2) Shur-grip products	_____	_____	_____
3) Irrigation/Pond hose 1/2" to 3"	_____	_____	_____
4) Pool hose 1/2" to 3"	_____	_____	_____
5) Spa hose 1/2" to 3"	_____	_____	_____
6) Custom colored hose	_____	_____	_____
7) Technical assistance	_____	_____	_____
8) Private labeling	_____	_____	_____
9) Local warehousing	_____	_____	_____
10) Special cut lengths all products	_____	_____	_____

BY: _____

COMPANY: _____

COMMENTS: _____
